
PRIVACY POLICY

BACKGROUND:

This Policy applies as between you, the User of this Website and Jupiter Care the owner and provider of this Website. This Policy applies to our use of any and all Data collected by us in relation to your use of the Website.

1. Definitions and Interpretation

In this Policy the following terms shall have the following meanings:

“Data”	means collectively all information that you submit to the Jupiter Care via the Website. This definition shall, where applicable, incorporate the definitions provided in the Data Protection Act 1998;
“Cookie”	means a small text file placed on your computer by this Website when you visit certain parts of the Website and/or when you use certain features of the Website. Details of the cookies used by this Website are set out in Clause 12;
“Jupiter Care”	means Jupiter Care of Bay Tree Cottage, Kingscourt, Stroud, Glos;
“UK and EU Cookie Law”	means the Privacy and Electronic Communications (EC Directive) Regulations 2003 as amended by the Privacy and Electronic Communications (EC Directive) (Amendment) Regulations 2011;
“User”	means any third party that accesses the Website and is not employed by Jupiter Care and acting in the course of their employment; and
“Website”	means the website that you are currently using www.jupitercare.com and any sub-domains of this site unless expressly excluded by their own terms and conditions.

2. Scope of this Policy

This Policy applies only to the actions of Jupiter Care and Users with respect to this Website. It does not extend to any websites that can be accessed from this Website including, but not limited to, any links we may provide to social media websites.

3. Data Collected

Without limitation, any of the following Data may be collected by this Website from time to time:

3.1 name;

3.2 contact information such as email addresses and telephone numbers;

- 3.3 web browser type and version (automatically collected);
- 3.4 operating system (automatically collected);
- 3.5 a list of URLs starting with a referring site and your activity on this Website (automatically collected). We do not track usage after leaving the site.

4. Our Use of Data

- 4.1 Jupiter Care does not retain Contact Form data. No other data is requested on the web site.

5. Third Party Websites and Services

- 5.1 Jupiter Care may, from time to time, employ the services of other parties for dealing with matters that may include, but are not limited to search engine facilities. The providers of such services do not have access to any personal Data.

6. Links to Other Websites

This Website may, from time to time, provide links to other websites. Jupiter Care has no control over such websites and is in no way responsible for the content thereof. This Policy does not extend to your use of such websites. Users are advised to read the privacy policy or statement of other websites prior to using them.

7. Changes of Business Ownership and Control

- 7.1 Jupiter Care may, from time to time, expand or reduce our business and this may involve the sale and/or the transfer of control of all or part of Jupiter Care.
- 7.2 No user identifiable data is held and therefore cannot be transferred.

8. Controlling Use of Your Data

- 8.1.1 No User data or user identifiable data is held by Jupiter Care.

9. Your Right to Withhold Information

- 9.1 You may access the Website without providing any Data at all.
- 9.2 You may restrict your internet browser's use of Cookies. For more information see Clause 12.

10. Accessing your own Data

Jupiter Care does not retain user data and therefore this cannot be accessed.

11. Security

- 11.1 Data security is of great importance to Jupiter Care. The analytics data is held securely.
- 11.2 Specifically we use the following systems: Offline, password protected and encrypted data.
- 11.3 No individual or individually identifiable data is held.

12. Cookies

- 12.1 This Website may place and access certain Cookies on your computer. Jupiter Care uses Cookies to improve your experience of using the Website. Jupiter Care has carefully chosen these Cookies and has taken steps to ensure that your privacy is protected and respected at all times.
- 12.2 All Cookies used by this Website are used in accordance with current UK and EU Cookie Law.
- 12.3 Before the Website places Cookies on your computer, subject to sub-Clause 12.7, you will be presented with Opt In cookie control requesting your consent to set those Cookies. By giving your consent to the placing of Cookies you are enabling Jupiter Care to provide the best possible experience and service to you. You may, if you wish, deny consent to the placing of Cookies; however certain features of the Website may not function fully or as intended.
- 12.4 This Website does not place Cookies except for Analytics listed below
- 12.5 This Website uses analytics services provided by WebCEO and Google Analytics. Website analytics refers to a set of tools used to collect and analyse usage statistics, enabling us to better understand how Users use the Website. This, in turn, enables us to improve the web site. You do not have to allow us to use these Cookies, as detailed below, however whilst our use of them does not pose any risk to your privacy or your safe use of the Website it does enable us to continually improve our business.
- 12.6 The analytics services used by this Website use Cookies to gather the required information.
- 12.7 The analytics services used by this Website use the following Cookies:

Name of Cookie	First / Third Party	Provider	Purpose
WebCEO	Third	WebCEO	Page ranking and Site usage
Google Analytics	Third	Google Analytics	Demographics and site usage

- 12.8 You can choose to enable or disable Cookies in your internet browser. Most internet browsers also enable you to choose whether you wish to disable all cookies or only third party cookies. By default, most internet browsers accept Cookies but this can be changed. For further details, please consult the help menu in your internet browser.
- 12.9 You can choose to delete Cookies at any time however you may lose any information that enables you to access the Website more quickly and

efficiently including, but not limited to, personalisation settings.

12.10 It is recommended that you ensure that your internet browser is up-to-date and that you consult the help and guidance provided by the developer of your internet browser if you are unsure about adjusting your privacy settings.

13. **Changes to this Policy**

Jupiter Care reserves the right to change this Policy as we may deem necessary from time to time or as may be required by law. Any changes will be immediately posted on the Website and you are deemed to have accepted the terms of the Policy on your first use of the Website following the alterations.